ABSTRACT OF THE DISCLOSURE

A server sends an input form for inputting a customer ID to a customer terminal having accessed the server, in response to accessing from the customer terminal.   The server receives the

5   customer ID sent from the customer terminal in association with the sent input form.   Upon retrieval of customer information corresponding to a user in association with the received customer ID, the server sets one or more corresponding items of the retrieved customer information in a member form for inputting member

10 information.   The server sends the member form wherein the one or more information items are set to the customer terminal, and stores the member information sent from the customer terminal in a member-information database.